



AGENDA ITEM: 11

**STANDARDS COMMITTEE
17 SEPTEMBER 2015**

Report of: Managing Director (People and Places) and Borough Solicitor

**Contact for further information: Mrs C A Jackson (Extn 5016)
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SUBJECT: COMPLAINTS STATISTICS

Wards affected: Borough wide.

1.0 PURPOSE OF THE REPORT

1.1 To provide statistical information in relation to Standards Complaints.

2.0 RECOMMENDATION

2.1 That the Standards Complaints Statistics, attached at Appendix 1 and 2, be noted.

3.0 CURRENT POSITION

3.1 Attached at Appendices 1 and 2 is statistical information provided in relation to Standards Complaints for 2014/15 and 2015/16 to date.

4.0 SUSTAINABILITY IMPLICATIONS/COMMUNITY STRATEGY

4.1 There are no significant sustainability impacts associated with this report and, in particular, no significant impact on crime and disorder. The report has no significant links with the Sustainable Community Strategy.

5.0 FINANCIAL AND RESOURCE IMPLICATIONS

5.1 There are no significant financial or resource implications arising from this report.

6.0 RISK ASSESSMENT

6.1 This item does not require a formal risk assessment and no changes have been made to risk registers as a result of this report.

Background Documents

There are no background documents (as defined in Section 100D(5) of the Local Government Act 1972) to this Report.

Appendices

Appendix 1 – Standards Complaints 2014/2015

Appendix 2 - Standards Complaints 2015/16 to date